

WELCOME TO CAMS!

We are pleased to announce that effective April 1, 2026, CAMS (Community Association Management Services) has been selected by your Board of Directors as the new managing agent for your Association. It is our pleasure and privilege to work with your community, and we appreciate the opportunity to be of service to you and your neighbors.

The first 60 days are crucial to the success of our new partnership as we must establish clear communication and ensure the procedural practices that are in place are consistent with the board policies and association governing documents. The CAMS Connects Portal allows you to set billing and communication preferences, pay your bill, report maintenance concerns and much more. If your prior managing agent provided us with your email address, you will receive an email with login information for the CAMS Connects Portal a few days in advance of April 1, 2026. We kindly ask that you do not submit a login request prior to this date, as it may result in delayed portal access. If you do not receive an email with login information by April 1, 2026, please refer to the *Register with CAMS* section on the reverse side of this letter; additional information can also be found there.

If there are any questions or concerns, please do not hesitate to contact your CAMS team. We look forward to working with you and your community!

GET TO KNOW US

CAMS is a local Accredited Association Management Company (AAMC®) that has provided trusted guidance to community associations since 1991. Our goal is to provide valuable professional direction to your Board of Directors, the highest quality of service to all community residents, and to protect and preserve the value of your investment.

Hiring CAMS means you hire an entire team of professionally qualified people to support the needs of your community. This includes a local Assistant Community Manager, Community Manager, Regional Director, and Regional Vice President. Additionally, CAMS provide a knowledgeable Community Support Team to expertly assist all your community association needs.

The team at CAMS is exceptionally qualified to assist the Board of Directors and the owners through this transition and into the future. Your management team will be the trusted guidance that you deserve.



CONTACT US

PORTAL & OWNER'S ACCOUNT

portal.camsmgt.com

**Submit a request directly from the portal 24/7*

CHAT ONLINE

www.camsmgt.com

**During business hours*

CALL US

877.672.2267

OFFICE HOURS

Monday – Thursday
8:30 am to 5:00 pm
Friday
8:30 am – 3 pm

PAYMENTS:

Find all payment options and mailing address at www.camsmgt.com/homeowners/make-a-payment

If you are enrolled in recurring auto-drafts (ACH) with your current management company, it will automatically end – this information is not transferred for your privacy and security. Electronic payments and ACH set-up can begin when you receive your portal log-in.



CAMS Connects Portal STEPS TO SIGN UP

SECURE ACCESS TO ACCOUNT DETAILS 24/7

- Check your balance, view recent transactions, and view or download billing statements.
- Update your payment information and make a secure payment online.
- Submit a service request or question to your association and check status of open requests.
- View association documents, calendars, and more.

New to CAMS?

➤ Log in to account.

Use the email and temporary password in the registration email that will be sent on your association's start date.

Please Note: To avoid delays, please do not request login credentials prior to your association's start date.

Existing CAMS Customers

➤ Enrolled but forgot your password?

Click on *Forgot your login or password* to have your information instantly reset. You must use the same email address that is set up on your account.

➤ Don't have an account?

After your association's contracted start date, go to portal.camsmgt.com and click on Sign Up. Under Registration Key field, select *Don't have an account number or registration key*.

Please note: Submit only once and allow up to 24 hours to receive your login credentials after submitting this request.

Payment Options and Instructions

Make a Secure Payment Online

**Same day processing.
Save time and avoid fees.**

- **Automatic Draft Payment (free)**
Set it and forget it
- **E-Check Payment**
One time or recurring (3rd party service fees apply)
- **Credit Card or Debit Card Payment**
One time or recurring (3rd party service fees apply)

Mail Payments

If you absolutely cannot pay online, please mail payment.

Allow at least 3 weeks for mailing and processing. Payments are due on the 1st day of your billing cycle.

Mailing Instructions: Find the payment address at the website link below and review all important information before mailing a check or setting up your bank bill payment.

www.camsmgt.com/homeowners
*Make a Payment > Additional
Payment Options*



**To get started, go to
portal.camsmgt.com**

