

Special Effects Flooring  
541 Guy Rd  
Clayton NC 27520

Hardwood Flooring Policy

Hardwood flooring is very sensitive to moisture level and climate changes. Solid wood is a living product and can cup, crack, separate and gap due to moisture and humidity. If there is too much moisture present, which we see mainly in the summer months, the wood will swell and cup. During the winter months we see the opposite happen in which the moisture is drawn out of the wood and it may separate or crack between the planks. These happenings are normal and may come and go during the life of the product. There is no warranty on any solid wood products for any of these circumstances. Solid woods do have warranty's against any manufacturing defects but movement due to moisture and humidity is not covered. Special Effects Flooring will take all proper steps in installing the product but maintaining moisture levels during the life of the product is the job of the consumer.

Sincerley,



Ben Davies  
Owner / President