



GoRocketPest.com
888-737-8001

MOISTURE REDUCTION SERVICE AGREEMENT

CUSTOMER

Name: Lynna Coward **Service Address:** 4214 PARK AVE
Billing Address: 4214 PARK AVE
City: AYDEN **State:** NC **Zip:** 28513-7105
City: AYDEN **State:** NC **Zip:** 28513-7105
State: NC **Zip:** 28513-7105 **Email:** Lynna@riskmanagersinsurance.com
Phone(Home): 252-521-4150 **Phone (Cell):** 252-521-4150

MOISTURE REDUCTION SERVICE DETAILS

Structure(s) to be treated include: House **Service Area(s):** Crawlspace
Service: Sump Pump: GFI: French Drain: Debris Removal:
 Dehumidification (model): _____ **Moisture Reading:** 18-25 **Notes:** Remove old vapor barrier, install new vapor barrier 100% floor coverage
 Polyethylene Liner (sq. ft.): 1721 Vents (qty.): _____
 Insulation(sq. ft.): _____ Other: _____
Service Plan Pricing
Moisture Reduction: \$ 1800.00 **Miscellaneous Moisture Service:** \$ _____ **Crawl Space Care Program:** \$ _____ / Month

By signing this agreement, the customer authorizes Rocket Pest Control to make withdrawals in the amounts specified above from the credit/debit card or bank account on file.

Moisture Reduction: This one-time service includes installing a commercial grade liner to cover accessible areas of the crawl space. Foundation vents and holes are sealed and a commercial grade dehumidification system is installed. All electrical work required (e.g., installing electrical outlets for dehumidification system) will be subcontracted to a licensed electrician, and additional fees may apply.

Miscellaneous Moisture Service: This one-time service may include, but is not limited to, installation of interior or exterior French drains, dehumidifiers, vents, sump pumps and other Equipment. See moisture worksheet for all included Services and Equipment. All electrical work required (e.g., installing electrical outlets for dehumidification system) will be subcontracted to a licensed electrician, and additional fees may apply. Unclogging of French drains, painting of crawl space doors, and rentals of temporary sump pumps are not included in the Service fees and are subject to additional fees.

Crawl Space Care Program: This is a recurring Service that is only available as an add-on for the Moisture Reduction Service. The Crawl Space Care Program maintains and protects the moisture barrier in crawl spaces from excessive wear and tear. This Service includes a full inspection and changing of the filter in Customer's dehumidifier twice a year.

This is a Moisture Reduction Service Agreement ("Agreement") between Rocket Pest Control ("Company") and the above named Customer ("Customer"). This Agreement only covers the Structure(s) specifically identified above ("Structure(s)") and does not cover detached garages, out buildings, fences, decks or other buildings, construction or improvements located at the Service Address, unless specified in writing on this Agreement. In consideration for the payment of all fees and any applicable tax and subject to the General Terms and Conditions provided within in this Agreement, the Company will provide the installation and services described above. During the period of this Agreement, if the installed materials or equipment need repair or re-service, such materials or equipment will be provided at no additional charge to the Customer. Customer acknowledges that the Company has no obligation to repair any damage to the Structure(s). If the sale of this service was conducted over the phone or online and the information provided by Customer is inaccurate, Company reserves the right to make changes to this agreement.

By signing this Agreement, Customer hereby acknowledges that Customer has read and fully understands all terms, disclaimers, limitations, conditions and exclusions contained on the front and back of this Agreement that affect the Company's obligations under its service. Customer specifically understands that the Company and Customer are bound only by the terms of this Agreement and not by any other representation(s) whether oral, written or otherwise.

Electronic Statements (for customers who reside in Georgia) In accordance with state regulations, pest control companies have a responsibility to provide you with a record every time a pesticide product and/or pest system is applied. This record is required to be provided to the property owner, resident, or custodian of the property. This record may include post-application precautionary information. Licensed and regulated by the Georgia Department of Agriculture, 19 Martin Luther King, Jr. Drive, Atlanta, Georgia 30334 (404) 656-3641. I understand and request that my pesticide use records be provided or made available to me electronically.

Initial: LWC Date: 07/10/2022

The Buyer's Right to Cancel - you, the buyer, may cancel this transaction at anytime prior to midnight on the third business day after the date of this transaction. Cancellation notice must be in writing by midnight of the third business day.

See additional Terms & Conditions on second page.

Brandon Boyd
ROCKET PEST CONTROL REPRESENTATIVE

Lynna Coward 07/10/2025
CUSTOMER SIGNATURE DATE

TERMS & CONDITIONS

The company and customer agree to the following Terms and Conditions:

MOISTURE REMOVAL MAY CAUSE FLOORING, WOOD TRIM, AND WOOD FRAMING TO SHRINK. THIS CAN CAUSE GAPS TO APPEAR WHERE CONNECTIONS WERE SWELLED BY MOISTURE PRIOR TO REDUCTION OF MOISTURE FLOW INTO THE CRAWL SPACE(S). FLOORS MAY START TO CREAK WHERE IT WAS SILENT, AND SHEET ROCK MAY CRACK. COMPANY SHALL NOT BE LIABLE FOR ANY LOSSES, CLAIMS, DAMAGES, OR LIABILITIES ARISING FROM OR RELATING TO ANY OF COMPANY'S MOISTURE REMOVAL SERVICES.

1. SPECIFIC EXCLUSIONS FOR SERVICE: The Company's only obligation is to install and service the materials or equipment applied to the Structure(s). Accordingly, Customer agrees that this Agreement does not cover, and the Company shall not be responsible or liable for, any of the following:

- a. Damage of any nature to the Structure(s) or its contents resulting from any insect, pest, mold, fungi or wood-destroying organism;
- b. Damage of any nature to the Structure(s) or its contents resulting from a sump pump or dehumidifier failure, acts of God, or conditions or circumstances beyond Company's control;
- c. Personal expenses or economic damages such as lodging, meals, transportation, medical, gas, utilities, etc., or reimbursement for loss of quiet enjoyment, loss of use or diminution in value of the Structure(s); or any indirect, special, or consequential damages, including loss of anticipated or actual profits, income or business opportunities, which arose as a result of any service provided this Agreement;
- d. Attorney's fees of any kind, including those provided by any statute (including a Proposals for Settlement and Load Star Multiplier) and any state or federal rule of procedure;
- e. Bodily injury resulting from indoor air quality or electrical shock from electrical systems installed by others; and/or
- f. Injury or death to any domestic pets or feral animals;

Nothing within this Agreement should be interpreted to mean that all moisture conditions within the Service Area(s) will be eliminated. These specific exclusions are in addition to any and all other exclusions, disclaimers, limitations, or conditions contained within this Agreement.

2. LIMITATION ON LIABILITY: In the event that any of the exclusions in Paragraph 1 do not apply for any reason, to include the Company's negligence or breach of this Agreement, the Company's liability for any claim whatsoever is limited to a return of the Total Investment Amount indicated on the front of this Agreement. This Agreement is not intended to benefit any person or entity other than the named Customer or subsequent Transferee.

3. INSPECTIONS: The Company will perform a inspection of the installed materials or equipment on an annual basis, except for dehumidifiers, which will be inspected on a semiannual basis. Customer agrees that the Company has not inspected for and is not qualified to inspect any surfaces, air or any other portion member of the Structure(s) covered by this Agreement for the presence of molds, mold-like conditions or indoor air quality, and that the Company has no liability for inspection of same. The inspection for, evaluation of or treatment for the presence of mold, mold-like conditions or indoor air quality that may have an impact on Customer or occupants' health should be referred to the appropriate mold professional or certified industrial hygienist chosen by the Customer.

4. MODIFICATIONS OR ALTERATIONS TO STRUCTURE(S): This Agreement only covers the Structure(s) specifically identified on the front page of this Agreement. The Customer shall provide notification to the Company, in writing, prior to any alteration, addition, modification or change to the Structure(s). The Company shall have the right to terminate this Agreement if Customer fails to provide written notice of any alteration, addition, modification or change to the Structure(s). Any additional service, materials or equipment required as the result of any alteration, addition, modification or change to the Structure(s) or disruption of the installed materials or equipment will be provided at Customer's expense. Customer agrees that the Company shall have the right to charge an additional fee or increase the Annual Renewal Amount or Monthly Recurring investment Amount stated on the front page of this Agreement, or both, as a result of such alteration, addition, modification or change to the Structure(s) that occurs while this Agreement is in effect.

5. CHANGE IN LAW: This Agreement shall be interpreted, regulated and adjudicated in accordance with applicable federal, state, and local laws and regulations in existence at the time of execution of this Agreement. Should any federal, state, or local law or regulation change regarding the Company's service(s), materials or equipment, the Company is authorized to take any action necessary to comply with such changes in the law. However, if the Company cannot modify its Agreement, service(s), materials or equipment to comply with such change in the law, then the Company reserves the right to immediately terminate this Agreement.

6. BINDING ARBITRATION: With the exception of matters involving Customer's non-payment for the collection of fees, Customer and Company agree that any and all controversies or claims between them arising out of or relating to this Agreement, or the breach thereof, shall be settled solely and exclusively by arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules and judgment on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. Such arbitration shall be conducted in the county where service is performed, using the substantive law of the state. The arbitrator shall be independent, mutually agreed upon, and to the greatest extent possible, be knowledgeable in pest control and building construction matters by education, experience, licensing and training to deal with the issues and claims presented. Neither party shall sue the other where the basis of the suit is or arises out of this Agreement, other than for (1) enforcement of this arbitration provision, (2) appointment of an arbitrator if one cannot be mutually agreed upon, or (3) enforcement of the arbitrator's decision. The Parties agree that the sole and exclusive venue of any suit shall be conducted in the county where service is performed. All costs, expenses, and fees of arbitration and settling a controversy shall be borne equally by the parties. This arbitration provision shall survive cancellation, expiration, or termination of this Agreement.

7. TRANSFERABILITY: This Agreement is transferable to a new owner of the Structure(s) at the Company's discretion. If the Company consents to such transfer, the Company may charge a transfer fee and adjust the Monthly Recurring Investment or Annual Renewal Amount. Company shall have the right to assign all rights including all liabilities and obligations under this Agreement.

8. TERMINATION AND OWNERSHIP OF SYSTEM COMPONENTS: The Company's responsibilities, duties, obligations, and any liabilities under this Agreement shall be terminated if the Company is prevented or delayed from fulfilling any of its duties, obligations or responsibilities under the terms of this Agreement by reasons or circumstances beyond its control or by the Customer's interference or refusal to provide the Company with access to the Service Address or Structure(s).

9. ENTIRE AGREEMENT AND SEVERABILITY: This Agreement constitutes the entire agreement between the parties and no other representations or statements will be binding upon the parties. Customer further agrees that if any part of this Agreement is held to be invalid or unenforceable for any reason, the remaining terms and conditions of this Agreement shall remain in full force and effect.

10. PAYMENT TERMS, LATE PAYMENT(S), NON-PAYMENT: For the service provided under this Agreement, Customer agrees to pay the Company the amount on the reverse side of the Agreement at the documented frequency. Failure to pay by such time is cause to terminate service, constitutes default and entitles the Company to start collection proceedings. Customer agrees to pay the Company's collection costs, including court costs and reasonable attorneys' fees as allowed by law.

11. THE GEORGIA STRUCTURAL PEST CONTROL ACT: requires all pest control companies to maintain insurance coverage. Information about this coverage is available from this pest control company.