



## **Frequently Asked Questions**

- **Fence Types:**
  - Townhomes come with a 6-foot vinyl privacy fence & gate.
  - Duplexes are allowed to fence in the backyard with 6-foot wood privacy fence that is outlined in the fence policy in contract addenda package. Builder or 3<sup>rd</sup> party vendor can install the fence with prior HOA approval.
- **Fence Pricing:** \$3,500 and up depending on yard size.
- **Landscaping/Maintenance:** All landscaping is included with HOA dues. The only areas that are NOT covered is anything that is inside a fenced in area.
- **Mailboxes:** All mailbox keys are issues by the Post-Master at the Post Office on Memorial Drive. Any issues with keys or mailbox, please contact the post office at (800)275-8777 or visit their office at 2728 S Memorial Drive, Greenville, NC 27834.
- **Trash:**
  - Townhomes will need to use the community dumpsters that are provided.
  - Duplexes should arrange with GUC to have a individual trash cans delivered to their home.
- **Internet Service Providers in Brook Hollow:**
  - Optimum
  - Metronet
- **Screen Porches:** Any duplex owner can screen in their porch with HOA approval. Owners will have to use a 3<sup>rd</sup> party vendor after closing to do this, as the builder does not provide this service.
- **Gas Appliances:** There is NO natural gas in the Brook Hollow neighborhood so there is not an option to install gas appliances.
- **Patios:**
  - Townhomes are allowed to pour additional concrete or install pavers inside their fenced in area.
  - Duplexes are allowed to pour additional concrete or install pavers to their patio area.