


Humphrey Heating & Air Conditioning, Inc.

* Maintenance Agreement *

* 181 Piney Green Road, Jacksonville, NC 28546 * (910) 347-7133 *

www.humphreyheating.com


Customer Name/Address: RON HORTON		Location of Unit: 102 PERCY PADGETT CT HOLLY RIDGE, NC 28445		SALES CODE: Maintenance Inspections Include:
Phone:				<ul style="list-style-type: none"> • Clean evaporator coil if accessible (without coil removal) • Clean and adjust blower components (without coil removal) • Clean condensate drains • Measure volts/amps on motors • Lubricate all moving parts • Measure temperature difference • Clear condenser coil *not responsible for pre-existing contaminate*
Alt. Phone:				
Customer #:354679		Agreement #		
E-mail Address:				
EQUIPMENT	MAKE	MODEL NUMBER	SERIAL NUMBER	
EQUIPMENT TYPE	PLAN TYPE	SERVICE SCHEDULE		
<input type="checkbox"/> AIR CONDITIONING	<input checked="" type="checkbox"/> STANDARD	<input type="checkbox"/> QUARTERLY		
<input type="checkbox"/> HEATING		<input checked="" type="checkbox"/> SEMI-ANNUALLY		
<input checked="" type="checkbox"/> BOTH				
<p>We make maintenance easy- schedule by phone or email service@humphreyheating.com</p> <p>We'll even send a postcard to remind you to schedule your appointment.</p> <p>DURATION OF AGREEMENT: <input checked="" type="checkbox"/> 1 Yr. <input type="checkbox"/> 2 Yr. <input type="checkbox"/> 3 Yr. <input type="checkbox"/> 4 Yr. <input type="checkbox"/> New <input checked="" type="checkbox"/> Renewal</p> <p>Contract Expiration Date: 02/01/27</p> <p>CONTRACT IS TRANSFERABLE BUT NON REFUNDABLE</p> <p>Amount Due: \$379.99+tax=\$406.59</p> <p>Payment Options <input checked="" type="checkbox"/> Check <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> Discover</p> <p>Card# _____</p> <p>Exp Date: _____ Security Code: _____</p> <p>Signature: <u><i>R. W. Horton</i></u></p> <p>**This agreement is valid for your 1 system at this price. Should you have any additional equipment, please notify our office**</p> <p>Our Promise <i>We'll provide you with a complete precision inspection and professional cleaning on your heating and cooling equipment by our trusted certified technicians for the term of this agreement.</i></p>				
<p>*****</p> <p>The Benefits of our Maintenance Agreement:</p> <ul style="list-style-type: none"> • Priority service over non-plan customers • Reduced system breakdowns • Increased efficiency and reduced energy costs • Improved comfort and reliability • Safe operation of equipment • <u>1-year parts warranty on all repairs we make</u> • 24-hour emergency service • 15% Discount on repairs <p>*****</p>				
				

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Alt. Phone:				
Customer #:354679		Agreement #		
E-mail Address:				
EQUIPMENT	MAKE	MODEL NUMBER	SERIAL NUMBER	
EQUIPMENT TYPE	PLAN TYPE	SERVICE SCHEDULE		
<input type="checkbox"/> AIR CONDITIONING	<input checked="" type="checkbox"/> STANDARD	<input type="checkbox"/> QUARTERLY		
<input type="checkbox"/> HEATING		<input checked="" type="checkbox"/> SEMI-ANNUALLY		
<input checked="" type="checkbox"/> BOTH				

We make maintenance easy- schedule by phone or email
service@humphreyheating.com

We'll even send a postcard to remind you to schedule your appointment.

DURATION OF AGREEMENT:
 1 Yr. 2 Yr. 3 Yr. 4 Yr.
 New Renewal

Contract Expiration Date: 02/01/26

CONTRACT IS TRANSFERABLE BUT NON REFUNDABLE

Amount Due: \$379.99+tax=\$406.59

Payment Options

Check Visa MasterCard Discover

Card# _____

Exp Date: _____ Security Code: _____

Signature: Donald W. Horton

This agreement is valid for your 1 system at this price. Should you have any additional equipment, please notify our office

Our Promise
We'll provide you with a complete precision inspection and professional cleaning on your heating and cooling equipment by our trusted certified technicians for the term of this agreement.

SPRING 5/28/25



Humphrey Heating and Air Conditioning, Inc
 181 Piney Green Rd
 Jacksonville, NC 28546
 910-347-7133

Estimate 94463173
 Job 94306650
 Estimate Date 3/19/2026
 Technician Alex Tie
 Customer PO

Billing Address
 Ron Horton
 102 Percy Padgett Court
 Holly Ridge, NC 28445 USA

Job Address
 Ron Horton
 102 Percy Padgett Court
 Holly Ridge, NC 28445 USA

Estimate Details

Qty 2 - Emergency Drain Pan: Non warranty secondary drain pan replacement for BOTH 30x50 drain pans. We will need to get the pans on order once the 50% deposit is paid and the balance will be due at install.

Service #	Description	Quantity	Your Price	Your Total
Emergency pan replacement 30x60	Replacement or install of emergency drain pan 30 x 60, foam blocks and condensate safety switch. Doesn't include second technician. If needed add task for the second technician up to 3 hours.	2.00	\$550.00	\$1,100.00
Discount	Multiple pan discount	1.00	-\$75.00	-\$75.00
Member Savings				\$194.12
Sub-Total				\$1,025.00
Tax				\$71.75
Total				\$1,096.75

We appreciate the opportunity to serve you!

THIS IS AN ESTIMATE, NOT A CONTRACT FOR SERVICES. The summary above is furnished by Humphrey Heating and Air Conditioning, Inc. as a good faith estimate of work to be performed at the location described above and is based on our evaluation and does not include material price increases or additional labor and materials which may be required should unforeseen problems arise after the work has started. I understand that the final cost of the work may differ from the estimate, perhaps materially. THIS IS NOT A GUARANTEE OF THE FINAL PRICE OF WORK TO BE PERFORMED. I agree and authorize the work as summarized on these estimated terms, and I agree to pay the full amount for all work performed.



Humphrey Heating and Air Conditioning, Inc
 181 Piney Green Rd
 Jacksonville, NC 28546
 910-347-7133

Invoice 67340921
 Invoice Date 2/15/2024
 Completed Date 2/15/2024
 Technician Zane Potts
 Customer PO
 Payment Term Due Upon Receipt
 Due Date 2/15/2024
 Job Address
 Ron Horton
 102 Percy Padgett Court
 Holly Ridge, NC 28445 USA

Billing Address
 Ron Horton
 102 Percy Padgett Court
 Holly Ridge, NC 28445 USA

Description of Work

PTU complete, 30/5 capacitor needed replacement, replaced. Otherwise all amps good, drain lines cleared. Filter sizes are 2 16x25

Task #	Description	Quantity	Your Price	Your Total
Capacitor Replacement	Replace Capacitor, any size or style with new.	1.00	\$171.50	\$171.50

Paid On	Type	Memo	Amount
2/15/2024	Check		\$183.51

Member Savings \$22.50
 Sub-Total \$171.50
 Tax \$12.01
 Total Due \$183.51
 Payment \$183.51
 Balance Due \$0.00

We appreciate the opportunity to serve you!

This invoice is agreed and acknowledged. Payment is due upon completion of services. A service fee will be charged for any returned checks, and a financing charge of 1.5% per month shall be applied for overdue amounts.

2/15/2024

I find and agree that all work performed by Humphrey Heating & Ac Inc has been completed in a satisfactory and workmanlike manner. I have been given the opportunity to address concerns and/or discrepancies in the work provided, and I either have no such concerns or have found no discrepancies or they have been addressed to my satisfaction. My signature here signifies my full and final acceptance of all work performed by the contractor.

2/15/2024



Humphrey Heating and Air Conditioning, Inc
 181 Piney Green Rd
 Jacksonville, NC 28546
 910-347-7133

Invoice 70804075
 Invoice Date 8/13/2024
 Completed Date
 Technician Alex Tie
 Customer PO
 Payment Term Due Upon Receipt

Billing Address
 Ron Horton
 102 Percy Padgett Court
 Holly Ridge, NC 28445 USA

Job Address
 Ron Horton
 102 Percy Padgett Court
 Holly Ridge, NC 28445 USA

Description of Work

Upon arrival, homeowner stated that he had water dripping into the emergency pans of the indoor units. Checked systems and found that the primary drain lines were partially clogged, causing the units to drain slowly, leaving excess water in the primary pan to then spill out to the emergency. Cleared both primary drain lines with cleanout brush and shop vac. Flushed both lines with water to ensure they are clear. Checked overall systems operations. Both systems are now operating and draining properly, and I no longer see any water dripping into the emergency pans. Thank you for choosing Humphrey Heating and Air Conditioning. Job complete.

Task #	Description	Quantity	Your Price	Your Total
Clear Drain line Light	Clearing of HVAC Condensate drainline, light clearing of normal algae/clog. Reset float switch as needed.	1.00	\$183.75	\$183.75

Paid On	Type	Memo	Amount
8/13/2024	Check		\$196.61

Member Savings	\$36.25
Sub-Total	\$183.75
Tax	\$12.86
Total Due	\$196.61
Payment	\$196.61
Balance Due	\$0.00

We appreciate the opportunity to serve you!

This invoice is agreed and acknowledged. Payment is due upon completion of services. A service fee will be charged for any returned checks, and a financing charge of 1.5% per month shall be applied for overdue amounts.

8/13/2024

I find and agree that all work performed by Humphrey Heating & Ac Inc has been completed in a satisfactory and workmanlike manner. I have been given the opportunity to address concerns and/or discrepancies in the work provided, and I either have no such concerns or have found no discrepancies or they have been addressed to my satisfaction. My signature here signifies my full and final acceptance of all work performed by the contractor.