

GARBAGE COLLECTION POLICIES

Household Carts

The collection of household carts occurs **Thursdays (South-side) and Fridays (North-side)**. **Green Carts** are provided to each customer, (unless otherwise assigned/substituted by Town Management), for the collection of household garbage. If the following items are placed in the “assigned as HOUSEHOLD” carts, the cart/s will not be emptied:

- Car Parts (Special Pick-up Item)
- Carpet (Special Pick-up Item)
- Loose Ashes (they must be cold and, in a bag,)
- Construction Materials (Special Pick-up Item, unless put there by contractor; contractors must haul items away)
- Oils of any kind
- Wet Paint
- Pesticides
- Yard Waste or other organic matter (Leaves, grass, branches, dirt, rocks, etc.) Contractors doing tree work must haul away!

Helpful Hints: Place all loose trash items in bags to make sure nothing comes out of cart when emptying them.

Yard Debris Carts

The Collection of Yard Debris Carts occurs on **Tuesdays**. **Brown Carts** are provided to each in-town customer for the collection of yard debris. These carts are provided to you, for free, for the removal of leaves, grass clippings, hedge clippings, and limbs up to four feet long, pine-straw, etc. **NO LUMBER ALLOWED!!!**

Helpful Hint: If it does not grow, it does not go in yard cart.

Missed Carts

Please set your carts out the night before your scheduled day-of-pick-up to ensure pick-up. If your cart was not picked up on collection day, call Town Hall **after first considering the following common reasons** your cart/s was not dumped:

- Items not allowed in the cart are present
- Cart was overfilled or was too heavy (possibly filled by liquid/rain) to be picked up by the truck arm
- Cart was not placed out when driver went by on route, or was not in proper position; cart’s opening must be facing the road and there must be nothing within 4 feet of cart
- Trash was not inside a Town-issued cart
- Please, ensure that the correct cart was placed out; schedules are sometimes changed due to holidays. Please see the back of your bills or visit the website to see the Holiday schedule; lagrangenc.com.

Special Pick-ups – DEADLINE TO CALL IN SPECIAL PICK-UPS IS ON MONDAYS BY 11:00 AM!!!

Special pick-ups include yard waste, construction debris, white goods and household items (including furniture) that will not fit in the cart provided.

- **If items are not called in by Monday morning (11:00AM), you will be charged \$25 for a special pick-up; it would be best to hold on to items, away from the street, and schedule your pick-up for the following week. This \$25 charge also applies to anyone calling in for a special pick-up after the pick-up has been made.**
- For items picked up that are considered yard debris or construction, (lumber, siding, carpet, doors, windows, toilets, tiles, rock, concrete, etc.), a \$10 charge will be reflected on your account; the landfill charges the Town for these items as well.
- Large items such as furniture, refrigerators, washers, dryers, stoves, freezers, etc., are collected at no charge if called in by deadline. (See above)
- Please separate special pick-up items by “Like-categories” and space each at least 3 feet apart. (We will not separate items for you.)
- The Town of La Grange does not remove any items that are put out by contractors or individuals who are paid to do a job. If a contractor or paid individual puts items out on the right-of-way, Town employees will not pick up those items. If items remain sitting out on the right-of-way, you will be billed for the removal at cost. (Equipment, manpower, and tipping fees will apply)
- If you placed any items out on the right-of-way, and you did not call in to notify the Town, a \$25 fee is applied to your Utility Account/Bill.
- The Town of La Grange offers a Fall and Spring Clean-up for a full week each April and October. Look for more details inside your utility bill, or, check our website Official Holiday Calendar; lagrangenc.com

Leaf Collection

Leaves are collected free of charge and are not required to be inside of the brown yard waste carts during the months of November, December and January ONLY. However, any limbs, sticks, rocks, or other items that cannot be collected by the vacuum machine will be left for the customer to dispose of properly. If you wish to use bags, they must be in clear, biodegradable bags.

Helpful Hint: If you wish to have your leaves picked up weekly, you should use your yard debris cart. We cannot guarantee our ability to cover the entire town every week.